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smartVIEW ONLINE

A Fidelity National Financial White Paper

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September 15, 2009

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Introduction:

Commercial transactions involve a tremendous amount of detail to close successfully. With **smartVIEW ONLINE** from Chicago Title, the time you save on administration can now be spent maximizing client relationships and moving you closer to the next order.

smartVIEW ONLINE is a proprietary web-based order transaction management system that functions as a single order entry point and document management tool for both customers and employees.

Because **smartVIEW ONLINE** is a web-based solution, the system allows you access when you need it, where you need it. There are no fees, no maintenance costs and it requires no additional overhead.

The system provides a 24/7 hassle-free way to open, update and track orders electronically from single access point.

smartVIEW ONLINE is a robust document management system which provides the ability to post, view, collaborate on, edit, share and download documents.

Problem Statement:

- Offer our customers the ability to open orders and upload documents.
- Provide an alternative to telephone status updates which is constrained by office hours and employee availability
- Opportunity to work in a paper efficient and digital environment
- Decrease paper generation & warehousing
- Decrease courier costs
- Ability to e-mail document packages that were organized and streamlined

Problem Statement (continued)

- Ability to invite participating third parties to the transaction
- Increase accessibility to transaction information and documents
- Decrease product delivery time to our customers
- Increase customer satisfaction
- No Fees, No Added Overhead, No Maintenance

smartVIEW ONLINE Solution:

smartVIEW ONLINE brings customers into a closer working relationship with Chicago Title throughout the transaction. It is like sharing a virtual desk and a file cabinet with customers.

- Ability to work electronically with all offices in the Fidelity family and external vendors Provides you with access to status, documents and tracking information online; thus saving you time and money.
- A full document management system with an electronic filing cabinet where all the documents for each transaction are conveniently stored together. Allows you to generate post, view, collaborate on, and download documents.
- An online document delivery system that is organized and simple. Reduces costs associated with printing documents and courier fees.
- With **smartVIEW ONLINE** document packaging functionality, the ability to send and view numerous documents in a streamlined presentation has never been so easy. Gives you an easy way to print, post, or share documents.

- Web based 24/7 access. Offers total accessibility to transaction information and documents and supports complete remote working environment – talent no longer has geographic boundaries.
- **No Fees, No Added Overhead, No Maintenance**

Implementation:

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Summary:

Chicago Title **smartVIEW ONLINE** is a web-based solution giving you access when you need it, where you need it.

- 24/7 hassle-free way to open, update and track orders electronically serving as a single point of contact for you.
- Post, view, collaborate on, and download documents with shorter document review cycles.
- More control and security for document editing, sharing, transfer, and receipt with a nightly back-up of system activity.

Stay Connected. Contact us for Chicago Title smartVIEW ONLINE.